

All rates listed are monthly unless otherwise noted.

Broadband Internet Services (Speeds and rates may vary per market)

Service	Download	Upload	Data Plan	Monthly
FreeNet*	2 Mbps	1 Mbps	Unlimited	\$0.00
Starter*	150 Mbps	5 Mbps	Unlimited	\$46.99
Essential*	400 Mbps	10 Mbps	Unlimited	\$59.99
Ultimate*	600 Mbps	12 Mbps	Unlimited	\$79.99
Supreme*	1,000 Mbps	20 Mbps	Unlimited	\$99.99
Fiber 200 ^{††}	200 Mbps	200 Mbps	Unlimited	\$46.99
Fiber 400 ^{††}	400 Mbps	400 Mbps	Unlimited	\$59.99
Fiber 600 ^{††}	600 Mbps	600 Mbps	Unlimited	\$79.99
Fiber 1 Gig ^{††}	1,000 Mbps	1,000 Mbps	Unlimited	\$99.99
Fiber 2 Gig [†]	2,000 Mbps	2,000 Mbps	Unlimited	\$149.99
Fiber 4 Gig [†]	4,000 Mbps	4,000 Mbps	Unlimited	\$249.99
Fiber 6 Gig [†]	6,000 Mbps	6,000 Mbps	Unlimited	\$499.99
Fiber 10 Gig [†]	10,000 Mbps	10,000 Mbps	Unlimited	\$999.00
Internet equipment fee				\$10.00

* Available in non-fiber areas only. Includes Internet modem.

† Available in fiber areas only.

†† Speed includes Smartnet and Brainiacs.

Brainiacs Services

Brainiacs Lite	\$10.00
Brainiacs Lite Prepaid ⁺	\$100.00
SmartNet ⁺	\$15.00
Bitdefender	\$2.99
SmartNet Beacon	\$5.00

Brainiacs Equipment Options

SmartNet Add'l Hub	\$8.00
SmartNet Beacon	\$149.00

Brainiacs Suite of Products

Bark Jr	\$0.00
Bark Premium	\$12.99
Bark Home	\$79.99
WTFast Single	\$7.99
WTFast Family	\$15.99

⁺ One-time annual charge

⁺ SmartNet Activation is required and includes whole-home certification

Digital Home Phone Services

Digital Home Phone	\$19.99
Digital Home Phone Add-Ons	
Non-Listed	\$5.00
Non-Published	\$5.00
Phone Modem	\$10.00
Additional Voicemail	\$4.95
Additional Phone Line	\$20.00

HD Cable TV Services

Basic (includes retransmission fee of \$24.74)	\$49.97
Expanded Basic	\$177.35
StreamTV	
StreamTV (requires Basic)	\$8.99
50 Additional DVR Hours	\$5.00
Additional Streams	\$5.00
StreamTV Ultra	\$12.99
StreamTV Box	\$6.00
Pak Add-Ons (StreamTV or Converter Required)	
Digital Basic	\$20.50
Digital Plus	\$9.45
HD Ultra	\$6.95

Other Billed Items

Service Assurance Plan	\$3.95
Channel Guide	\$4.25
AutoPay Opt-Out	\$5.00
Mailed Printed Statement Fee	\$5.00
Service Restart Fee	\$40.00
Change of Service (automated)	\$5.00
Change of Service (separate trip)	\$40.00
Payment Late Fee	\$5.00
Returned Check Fee	\$40.00
Service Call fee	\$50.00
Additional Service Call Charge (charged in 1/4 hour increments for calls lasting over 1 hour)	\$12.50
Standard Video Installation (up to 2 outlets)	\$49.95
Additional Outlet	\$20.00
SmartNet Installation	\$120.00
Standard Internet Installation	\$99.95
Standard Phone Installation	\$99.95
Phone Line Activation	\$20.00
Add/Change Phone Number	\$20.00
Relocate Phone Service or Number	\$30.00
Additional Phone Jack (same trip)	\$20.00
Additional Phone Jack (separate trip)	\$40.00
Collections Fee	\$35.00
Non-Pay Reconnection Fee (days 45-51)	\$12.00
Remote Control Purchase	\$10.00

Un-Returned/Damaged Equipment Charges (one-time fees)

HD DTA	\$75.00
MOTO HD DTA	\$75.00
PACE HD DTA	\$75.00
PACE DTA 50X	\$50.00
PACE DTA DX50XU	\$50.00
DCH100 SD DIG	\$180.00
DCH200 SD A/D	\$180.00
DCH200 SD A/D H	\$180.00
DCH200SD AD NAS	\$180.00
DCT 1000 SD	\$180.00
DCT 2000 DAC	\$180.00
DCT 2000 HITS	\$180.00
DCT 2000 TELCO	\$180.00
DCT 2500 DAC	\$180.00
DCT 2500 HITS	\$180.00
DCT 2500 SD	\$180.00
DCT 6200 1WY	\$180.00
DCT1700 SD	\$180.00
DCT2000 SD	\$180.00
DCTT2002/2755 SD	\$180.00
DCT224/1161NAS	\$180.00
DIGITAL	\$180.00

Un-Returned/Damaged Equipment Charges (one-time fees)

PACE DC100X	\$180.00
HITS TO HOME NON	\$180.00
HEARING TIVO	\$200.00
GRNDSTRM8PRTFXS	\$225.00
DC900X	\$228.85
DCH3200 HD DIG	\$230.00
DCH6200 HD	\$230.00
DCH6200 HD A/D	\$230.00
DCH6200HD A/D H	\$230.00
DCH6200HDAD NAS	\$230.00
DCT 5100 HD	\$230.00
DCT6200 HD	\$230.00
DCX3200 HD D 4	\$230.00
DCX3400 HD-DVR	\$230.00
HD 6200 DAC	\$230.00
HD 6200 HITS	\$230.00
HDTV 6208 DAC	\$230.00
HI DEF	\$230.00
P 700X HD D 4	\$230.00
PACE CC DC757X	\$230.00
PACE DC757X HD	\$230.00
P 702X HD D 4	\$309.35
P788X DVR500 D4	\$318.55
DCH 6416 HDDVR	\$329.00
DCH3416 DVR DIG	\$329.00
DCH6416 DVR A/D	\$329.00
DCH6416DVR A/DH	\$329.00
DCH6416DVRADNAS	\$329.00
DCT6208 DVR	\$329.00
DCT6412 HD/DVR	\$329.00
DCT6412HDDVRDAC	\$329.00
DCT6416 HD/DVR	\$329.00
DCT6416HDDVRDAC	\$329.00
DCX3510-HDVR	\$329.00
HD-DVR 6412 DAC	\$329.00
HD-DVR6412 HITS	\$329.00
P 787 X DVR D 4	\$329.00
P701 X HD D 4	\$329.00
PAC7032	\$329.00
PAC7032 DVR	\$329.00
PACE C TDC779X	\$329.00
PACE CC 787XB	\$329.00
HDTV 6416 DAC	\$329.00
HDTV 6416 HITS	\$329.00
CABLE CARD	\$50.00
CABLE CARD 2W	\$50.00
CABLE CARD 2WY	\$50.00
CABLE CARD DAC	\$50.00
CABLE CARD HITS	\$50.00
EVOL BEACON	\$19.00
SMARTNET SWITCH	\$20.70
EVOL ROUTER	\$28.00
3.0 WRLE-EMTAAR	\$46.00
3.0 MDM-ARRIS	\$48.00
3.0 MDM-CISCO	\$48.00
3.0 MDM-MOTOROLA	\$48.00
AMBIT MODEM	\$48.00
ARRIS MODEM	\$48.00
CISCO MODEM	\$48.00

Un-Returned/Damaged Equipment Charges (one-time fees)

D3.0 MDM-RUCKUS	\$48.00
ERICSSON MODEM	\$48.00
MOTOROLA MODEM	\$48.00
MOTOROLA SB5100	\$48.00
NETGEAR MODEM	\$48.00
RCA MODEM	\$48.00
SA WEBSTAR MODM	\$48.00
SMC MODEM	\$48.00
MCRD1/2	\$50.00
3.0 ARRIS-24WRL	\$57.50
JETSTREAM IPTV	\$69.00
E-STREAM IPTV	\$71.30
3.0 EMTA-CISCO	\$75.00
3.0 EMTA-MOTRLA	\$75.00
ARRIS EMTA	\$75.00
CISCO EMTA	\$75.00
EVO WALL MOUNT	\$75.00
3.0 ARRIS-16CH	\$84.00
3.0 WRLS-CISMDM	\$84.00
3.0 WRLSMD NETG	\$84.00
3.0 WRLSMDM-ARR	\$84.00
3.0 WRLSMDM-MOT	\$84.00
AMBIT WRLS MODM	\$84.00
MOTO WRLS MODEM	\$84.00
NETGEAR WRLSMDM	\$84.00
SA WS WRLS MODM	\$84.00
SMC WRLS MODM	\$84.00
WRLS CISCO MOD	\$84.00
WRLS RCA MODEM	\$84.00
WRLS WBSSTAR MOD	\$84.00
GPON ROUTER	\$86.25
SMARTNET BEACON	\$86.25
FRC1 STREAM	\$90.00
3.1ARRIS/TECH M	\$94.76
ADTRAN924E	\$95.05
SMARTNET BEACON	\$99.99
SMARTNET HUB	\$99.99
SMARTNET SWITCH	\$99.99
KAON IPTV BOX	\$100.00
NETGEAR WRLSRTR	\$100.00
3.0 WRLS-EMTACS	\$105.00
3.0 WRLS-EMTAMO	\$105.00
ARRIS WRLS EMTA	\$105.00
WRLS CISCO EMTA	\$105.00
WRLS MOTO EMTA	\$105.00
3.0 EMTA ARRIS	\$117.19
SMARTNET HUB	\$119.00
3.0 ARRIS-24CH	\$125.00
ADTRAN 611	\$125.00
ADTRAN TA374	\$125.00
ADTRAN TA401	\$125.00
ADTRAN TA411	\$125.00
ARRIS EMTA 3.1	\$143.75
3.1 ARRIS MODEM	\$150.00
3.1 GATEWAY MDM	\$160.00
3.1 GATEWAY WLS	\$160.00
3.1ARRIS/TCHEMTA	\$160.00
3.1 GATE/TCHEMTA	\$160.00